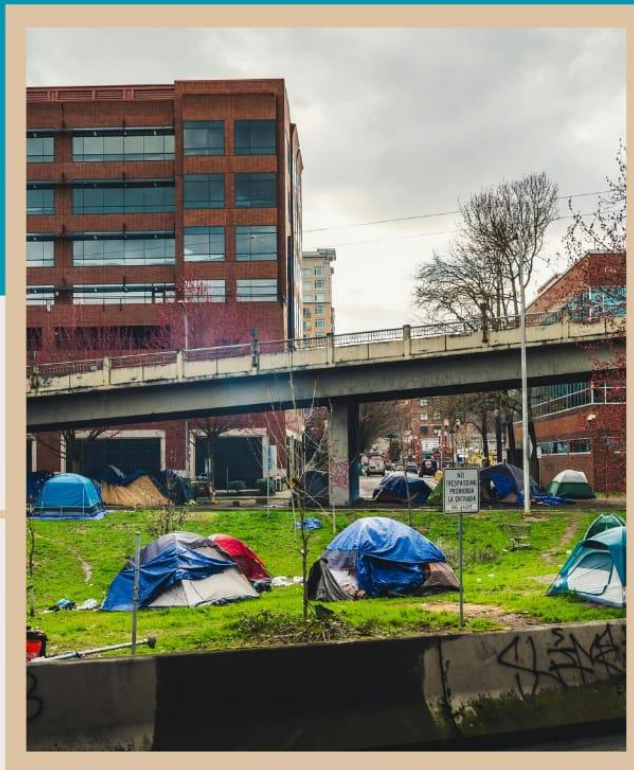


The Greater Georgia Project

METRO ATLANTA HOUSING

MAKING SURE THE PEOPLE HAVE
HOUSING



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Metro Atlanta Housing



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Chapter 1 — Understanding Housing in Metro Atlanta

Metro Atlanta has nine major counties, and each one handles homelessness differently. The goal of this chapter is to give anyone—individuals, families, couples, youth, or veterans—a clear understanding of how the system works so they can move quickly and avoid wasted time.

The Five Types of Housing Help

Metro Atlanta offers five main types of support. Knowing the difference helps you choose the right place to go.

- Emergency Shelters — Same-day or overnight beds for immediate safety.
- Warming Centers — Open only during extreme cold; no requirements.
- Day Centers — Places to rest, shower, eat, charge phones, and get referrals.
- Transitional Housing — Programs lasting 3–12 months that help people stabilize.
- Permanent Housing — Vouchers, rapid rehousing, supportive housing, and income-based apartments.

How Intake Usually Works

Most shelters and programs follow similar patterns:

- Walk-in or first-come, first-served
- Intake times usually between 3 PM and 7 PM
- Some require a phone call before arrival
- Some require sobriety or background checks
- Family shelters often require referrals
- Transitional programs require income or willingness to participate in classes

Understanding these patterns helps you avoid being turned away.

Common Requirements

Not every place requires everything, but these are the most common:

- Georgia ID
- Social Security card
- Proof of homelessness
- Proof of income (for transitional housing)
- Sobriety (varies by county)
- Background check (varies by shelter)

If you don't have documents, you can still get help—later chapters explain how to replace ID, birth certificates, and Social Security cards.

County Differences You Should Know

Each county has its own strengths and limitations:

- Fulton County — Most shelters and services; highest demand.
- DeKalb County — Strong support for families and couples; fewer beds overall.
- Cobb County — Strictest sobriety rules; strong transitional programs.
- Gwinnett County — Family-focused; newer shelters with good case management.
- Clayton County — Limited shelters; relies heavily on hotel placements.
- Henry, Douglas, Fayette, Rockdale — Mostly church-based programs and family shelters.

Knowing this helps you choose the right county based on your situation.

Where to Go Based on Your Situation

A simple guide for quick decisions:

- Need a bed tonight: Emergency shelters or warming centers.
- Have children: Family Promise, Nicholas House, Gwinnett family programs.
- Are a couple: Zaban Paradies Center or Clayton hotel placements.
- Are 18–24: Covenant House or youth programs.
- Are a veteran: VA transitional housing or SVDP.
- Fleeing domestic violence: Confidential DV shelters (listed later).

This keeps people from going to places that can't accept them.

Avoiding Common Barriers

A few simple steps prevent most setbacks:

- Arrive early—beds fill fast.
- Keep documents in a waterproof bag.
- Charge your phone at day centers.
- Know which shelters require sobriety.
- Know which shelters separate families.
- Use MARTA or county buses to reach intake on time.

These small steps make a big difference.

Quick Navigation Guide

A simple flow to help people move fast:

- Sleeping outside → Go to emergency shelters.
- Have kids → Go to family shelters only.
- No ID → Go to ID recovery resources.
- Need stability → Look at transitional housing.
- Ready for long-term housing → Look at vouchers and rapid rehousing.

This gives anyone a clear starting point.

Chapter 2 — Emergency Shelters Across Metro Atlanta (With Contact Information)

Emergency shelters provide immediate safety for the night. Each county has different options, rules, and intake times. This list gives clear locations, phone numbers, and what each place offers.

FULTON COUNTY (Atlanta, Sandy Springs, South Fulton)

Gateway Center (Men & Women)
 275 Pryor St SW, Atlanta, GA 30303
 Phone: (404) 215-6600
 Website: gatewayctr.org

- Walk-in; arrive early
- Showers, meals, case management
- Near MARTA Garnett Station

Atlanta Mission – The Shepherd’s Inn (Men)
 165 Ivan Allen Jr Blvd NW, Atlanta, GA 30313
 Phone: (404) 588-4000
 Website: atlantamission.org/shepherds-inn

- First-come, first-served
- ID not required first night

My Sister’s House (Women & Children)
 921 Howell Mill Rd NW, Atlanta, GA 30318
 Phone: (404) 367-2465
 Website: atlantamission.org/my-sisters-house

- Call before arrival
- Accepts mothers with children

Salvation Army Red Shield Services (Men, Women, Families)
 469 Marietta St NW, Atlanta, GA 30313
 Phone: (404) 486-2700
 Website: salvationarmyatlanta.org/red-shield-services

- Walk-in emergency beds
- Meals, showers, laundry

City of Refuge (Women & Children)
 1300 Joseph E. Boone Blvd NW, Atlanta, GA 30314
 Phone: (404) 524-2704
 Website: cityofrefugeatl.org

- Call for intake
- Structured programs available

Covenant House Georgia (Youth 18–24)
 1559 Johnson Rd NW, Atlanta, GA 30318
 Phone: (404) 589-0163
 Website: covenanthousega.org

- Emergency beds for youth
- Supportive services

DEKALB COUNTY (Decatur, Stone Mountain, Clarkston)

Clifton Sanctuary Ministries (Men)
369 Connecticut Ave NE, Atlanta, GA 30307
Phone: (404) 373-3253
Website: cliftonsanctuary.com

- Night shelter
- Small, stable environment

Decatur Cooperative Ministry (Families)
Address: Decatur, GA (office-based services)
Website: decaturcooperativeministry.org

- Family shelter and housing programs
- Referral required

Zaban Paradies Center (Couples)
1605 Peachtree St NE, Atlanta, GA 30309
Phone: (404) 872-2915
Website: zabanparadiescenter.org

- Accepts couples only
- Seasonal program

COBB COUNTY (Marietta, Smyrna)

MUST Ministries – Hope House Shelter
1297 Bells Ferry Rd, Marietta, GA 30066
Phone: (770) 427-9862
Website: mustministries.org

- Men, women, families
- Call for availability

The Extension (Men & Women)
4317 Holliday Rd, Atlanta, GA 30349 (serves Cobb residents)
Phone: (770) 590-9075
Website: theextension.org

- Sobriety required
- Long-term recovery housing

Family Promise of Cobb County (Families)
1823 Blackwell Rd, Marietta, GA 30066
Phone: (678) 594-3150
Website: fpcobb.org

- Families only
- Referral required

GWINNETT COUNTY (Lawrenceville, Norcross)

HomeFirst Gwinnett – Norcross Assessment Center (Women & Children)
5320 Jimmy Carter Blvd, Norcross, GA 30093
Phone: (770) 847-6765
Website: thelaa.org/gwinnett

- Emergency beds
- Strong case management

Rainbow Village (Families)
3427 Duluth Hwy #120, Duluth, GA 30096
Phone: (770) 497-1888
Website: rainbowvillage.org

- Transitional but offers emergency help
- Focus on families

Family Promise of Gwinnett (Families)
3495 Sugarloaf Pkwy, Lawrenceville, GA 30044
Phone: (678) 376-8950
Website: familypromisegwinnett.org

- Rotating church shelter
- Families only

CLAYTON COUNTY (Jonesboro, Forest Park)

Clayton County Community Services

1000 Main St, Forest Park, GA 30297
Phone: (404) 363-0575
Website: claytoncountycsa.org

- Helps with hotel placements
- Limited shelter beds

Calvary Refuge Center (Men, Women, Families)
4265 Thurman Rd, Forest Park, GA 30297
Phone: (404) 361-5309
Website: calvaryrefuge.org

- Emergency and transitional beds
- Call for intake

HENRY, DOUGLAS, FAYETTE, ROCKDALE COUNTIES

Family Promise Chapters (Families Only)
Multiple locations across counties
Phone varies by county

- Rotating church shelters
- Case management included

Garden of Gethsemane Homeless Shelter (Rockdale)
7133 Turner Lake Cir SW, Covington, GA 30014
Phone: (770) 787-8519
Website: gardenofgethsemanehomelessshelter.org

- Men, women, families
- Emergency beds

What to Expect at Most Shelters

- Beds or mats
- Dinner and breakfast
- Showers and hygiene items
- Curfew and wake-up times
- Caseworker referrals

Tips for Getting a Bed

- Arrive early (4–6 PM is peak time)
- Keep documents in a safe place
- Charge your phone before intake
- Know which shelters accept your situation (men, women, families, couples, youth)
- Have a backup plan in case the first shelter is full.

Chapter 3 — Transitional Housing Across Metro Atlanta (By Population Type)

Transitional housing provides stability for 30 days to 12 months. Some programs accept people immediately; others require referrals, sobriety, or participation in classes. This chapter lists all major transitional housing options across Metro Atlanta, organized by who they serve.

MEN

The Extension (Men's Program)

1507 Church Street Ext NW, Marietta, GA 30060

Phone: (770) 590-9075

- Long-term recovery housing
- Sobriety required
- Classes, counseling, job support

Making A Way Housing (Men)

377 Westchester Blvd NW, Atlanta, GA 30314

Phone: (404) 874-0279

- Transitional housing for men
- Case management and employment support

Clifton Sanctuary Ministries (Men)

369 Connecticut Ave NE, Atlanta, GA 30307

Phone: (404) 373-3253

- Night shelter with transitional options
- Small, stable environment

Integrity Transition Center (Men)

2763 GA-138, Jonesboro, GA 30236

Phone: (678) 489-2069

- Reentry and transitional housing
- Structured program

WOMEN

Mary Hall Freedom Village (Women & Children)

P.O. Box 501205, Atlanta, GA 31150

Phone: (770) 642-5500

- Transitional housing
- Recovery support, childcare, job training

City of Refuge – Eden Village (Women & Children)

1300 Joseph E. Boone Blvd NW, Atlanta, GA 30314

Phone: (404) 524-2704

- 6–12 month transitional housing
- Classes, childcare, job readiness

House of Dawn (Young Mothers)

1126A New Dawn Dr, Jonesboro, GA 30236

Phone: (770) 477-2385

- Transitional housing for teen moms and young mothers
- Life skills and parenting support

GIFT Transitional Home (Women)

2001 MLK Jr Dr SW, Atlanta, GA 30310

Phone: (404) 755-9441

- Transitional housing
- Supportive services

FAMILIES

Nicholas House (Families)

830 Boulevard SE, Atlanta, GA 30312

Phone: (404) 622-0793

- Transitional housing for families
- No income requirement to enter

Rainbow Village (Families)

3427 Duluth Hwy #120, Duluth, GA 30096

Phone: (770) 497-1888

- 1–2 year transitional housing
- Focus on stability and employment

Family Promise (Multiple Counties)

- Cobb: (678) 594-3150
- Gwinnett: (678) 376-8950
- North Fulton/DeKalb: (770) 609-5407
- Rotating church-based transitional housing
- Families only

Calvary Refuge Center (Families)

4265 Thurman Rd, Forest Park, GA 30297

Phone: (404) 361-5309

- Emergency and transitional beds
- Accepts families

COUPLES

Zaban Paradies Center (Couples)

1605 Peachtree St NE, Atlanta, GA 30309

Phone: (404) 872-2915

- Transitional housing for couples
- Seasonal and structured

Clayton County Hotel Placements (Couples)

Clayton County Community Services

1000 Main St, Forest Park, GA 30297

Phone: (404) 363-0575

- Emergency and transitional hotel placements
- Case-by-case approval

YOUTH (18–24)

Covenant House Georgia (Youth)

1559 Johnson Rd NW, Atlanta, GA 30318

Phone: (404) 589-0163

- Emergency beds + transitional housing
- Education, employment, counseling

Chris 180 – TransitionZ Program
 1030 Fayetteville Rd SE, Atlanta, GA 30316
 Phone: (404) 486-9034
 - Transitional housing for youth aging out of foster care
 - Mental health and life skills support

House of Dawn (Teen Mothers)
 1126A New Dawn Dr, Jonesboro, GA 30236
 Phone: (770) 477-2385
 - Transitional housing for young mothers

VETERANS

SVDP Georgia – Veterans Supportive Housing
 2050-C Chamblee Tucker Rd, Atlanta, GA 30341
 Phone: (678) 892-6160
 - Transitional housing for veterans
 - Case management and employment support

Valor House (Veterans)
 1170 Booth Rd SW, Marietta, GA 30008
 Phone: (770) 427-9862
 - Transitional housing
 - Recovery-focused

VA Atlanta – Homeless Veterans Program
 1670 Clairmont Rd, Decatur, GA 30033
 Phone: (404) 321-6111
 - Transitional and permanent housing pathways

RECOVERY / SOBER LIVING

The Extension (Men & Women)
 1507 Church Street Ext NW, Marietta, GA 30060
 Phone: (770) 590-9075
 - Structured recovery housing

Step By Step Recovery (Men & Women)
 191 Plainview Dr SW #3, Lawrenceville, GA 30046
 Phone: (770) 962-0470

- Transitional sober living
- Classes and accountability

NSPIRE Outreach Transitional Housing
1305 Lakes Pkwy Suite 121, Lawrenceville, GA 30043
Phone: (678) 903-7800

- Transitional housing with work program

Another Chance of Atlanta (Men & Women)
176 Troy St NW A-1, Atlanta, GA 30314
Phone: (404) 696-8377

- Transitional housing
- Recovery support

REENTRY (Returning Citizens)

Integrity Transition Center (Men)
2763 GA-138, Jonesboro, GA 30236
Phone: (678) 489-2069

- Reentry transitional housing
- Classes, employment, counseling

Making A Way Housing (Men & Women)
377 Westchester Blvd NW, Atlanta, GA 30314
Phone: (404) 874-0279

- Transitional housing
- Reentry-friendly

CaringWorks – Hope House (Men)
2785 Lawrenceville Hwy #205, Decatur, GA 30033
Phone: (404) 371-1230

- Transitional housing
- Behavioral health support

Chapter 4 — Permanent Housing Pathways in Metro Atlanta

Permanent housing is the final goal for anyone moving out of homelessness. Metro Atlanta offers several long-term options, each with different requirements, waitlists, and steps. This chapter explains every major pathway in simple, practical terms so people know exactly what to pursue and how to qualify.

Housing Choice Vouchers (Section 8)

Section 8 helps people pay rent in private apartments. The program pays part of the rent directly to the landlord.

How it works

- You apply through a Housing Authority.
- If approved, you receive a voucher.
- You find a landlord who accepts vouchers.
- You pay a small portion of rent; the program pays the rest.

What to expect

- Long waitlists
- Background checks
- Income limits
- Unit inspections before move-in

Metro Atlanta Housing Authorities

- Atlanta Housing Authority – (404) 892-4700
- DeKalb Housing Authority – (404) 270-2500
- Cobb Housing Authority – (770) 419-3200
- Gwinnett Housing Authority – (770) 963-0927
- Clayton Housing Authority – (770) 477-3383

Rapid Rehousing (RRH)

Rapid Rehousing helps people move into apartments quickly by covering deposits, first month's rent, and short-term rental assistance.

Who qualifies

- People currently homeless
- People staying in shelters

- People fleeing unsafe situations
- People with some income or a plan to get income

What it provides

- Security deposit
- First month's rent
- Short-term rental help (3–12 months)
- Case management

Where to apply

- HOPE Atlanta – (404) 817-7070
- United Way 211 – Dial 2-1-1
- Local shelters (Gateway, MUST, HomeFirst, Nicholas House)

Permanent Supportive Housing (PSH)

PSH is for people who have been homeless long-term and need ongoing support.

Who qualifies

- Chronic homelessness
- Disability (mental health, physical, or substance recovery)
- Veterans with long-term instability

What it provides

- Permanent housing
- Case management
- Mental health support
- No time limit

Where to apply

- CaringWorks – (404) 371-1230
- Partners for HOME – (404) 215-6600
- VA Homeless Program (Veterans) – (404) 321-6111

Income-Based Apartments

These apartments charge rent based on income. They are not shelters and do not require homelessness.

How it works

- Rent is usually 30% of income
- Must pass background checks

- Must apply directly with the apartment office

Where to find them

- Affordable Housing Online (search by county)
- Atlanta Housing property listings
- Local Housing Authorities

Best for

- People with steady income
- Seniors
- Families needing long-term stability

Senior Housing (55+ and 62+)

Metro Atlanta has many senior-only affordable housing communities.

Requirements

- Age 55+ or 62+
- Income limits
- Background checks

Where to apply

- National Church Residences
- Mercy Housing Southeast
- Local Housing Authorities

Veteran Housing Programs

Veterans have special pathways that move faster than civilian programs.

Programs

- HUD-VASH Vouchers (VA + HUD partnership)
- SVDP Veterans Supportive Housing – (678) 892-6160
- Valor House (Marietta) – (770) 427-9862

What they offer

- Permanent housing
- Case management
- Mental health and medical support

Reentry Housing (Returning Citizens)

These programs help people coming out of jail or prison.

Programs

- Integrity Transition Center – (678) 489-2069
- CaringWorks – Hope House – (404) 371-1230
- Making A Way Housing – (404) 874-0279

What they offer

- Transitional-to-permanent housing
- Employment support
- Counseling and life skills

How to Improve Your Chances of Getting Permanent Housing

- Keep all documents in one place (ID, SS card, birth certificate).
- Stay in contact with case managers.
- Answer phone calls from unknown numbers—housing offices often call from blocked or rotating lines.
- Save money for application fees and deposits.
- Keep a simple folder with pay stubs, letters, and paperwork.

What to Do While Waiting

- Stay in transitional housing if possible.
- Keep applying to multiple programs.
- Use day centers to stay connected and reachable.
- Update your phone number with every agency.

Chapter 5 — Documents, IDs, Phones, and Transportation

Getting housing in Metro Atlanta almost always depends on having the right documents, a working phone, and reliable transportation. This chapter gives clear steps for replacing lost documents, getting free phones, and navigating the transit systems across all counties.

Essential Documents You Need

Most shelters, transitional programs, and housing offices will eventually ask for:

- Georgia ID or Driver's License
- Social Security card
- Birth certificate
- Proof of homelessness (a letter from a shelter or outreach worker)
- Income documents (pay stubs, benefits letters, or a simple written statement)

You do not need all of these to get help, but having them speeds up every process.

How to Get a Georgia ID Without an Address

You can get a Georgia ID even if you are homeless.

What you need

- Birth certificate
- Social Security card
- A letter from a shelter, church, or outreach program stating you have no address

Where to go

Georgia DDS (Department of Driver Services)

Find locations: dds.georgia.gov

Phone: (678) 413-8400

Ask for a "Georgia ID for the homeless" — the fee is usually waived.

How to Replace a Birth Certificate

If born in Georgia

Georgia Vital Records
1680 Phoenix Blvd, Suite 100, Atlanta, GA 30349
Phone: (404) 679-4702

If born in another state

- Call that state's Vital Records office
- Many shelters and outreach workers can help with the process
- Fees vary by state

Tip: Keep the receipt or tracking number in case you need proof while waiting.

How to Replace a Social Security Card

You need a Social Security card for most housing programs.

Where to go

Social Security Administration Offices (Metro Atlanta)

Find locations: ssa.gov

Phone: 1-800-772-1213

What you need

- Birth certificate or ID
- If you have no ID, bring:
 - Shelter letter
 - Medical paperwork
 - School records
 - Police report for stolen items

SSA accepts several forms of identity proof if you explain your situation.

How to Get Mail Without a Home

You can receive mail at:

- Shelters
- Churches
- Day centers
- Transitional housing programs

Ask for "mail services" or "mail drop".

Common places offering mail service:

- Gateway Center
- Salvation Army Red Shield
- MUST Ministries
- HomeFirst Gwinnett
- Local churches in each county

Mail access is important because housing offices send letters with deadlines.

How to Get a Free Phone

A working phone is required for:

- Housing appointments
- Case managers
- Job interviews
- Shelter callbacks
- Rapid Rehousing approvals

Free phone programs

- Lifeline Program
- Affordable Connectivity Program (ACP)
- Assurance Wireless
- SafeLink Wireless
- Q Link Wireless

Where to sign up

- MARTA stations
- DFCS offices
- Shelters
- Community events
- Online (if you have access)

You usually need:

- ID
 - Social Security number
 - Proof of benefits (SNAP, Medicaid, SSI)
- or
- A simple income statement

Transportation Across Metro Atlanta

Transportation is one of the biggest barriers to getting housing. Here's how to move around the region efficiently.

MARTA (Fulton, DeKalb, Clayton)

Covers most shelters and housing offices.

- Buses
- Trains
- Reduced fare cards

Reduced Fare Program

For seniors, disabled individuals, and people with Medicare.

Apply at MARTA Reduced Fare Office.

CobbLinc (Cobb County)

Connects Marietta, Smyrna, and parts of Atlanta.

- Runs to MUST Ministries
- Connects to MARTA at Cumberland Transfer Center

Gwinnett Transit (Gwinnett County)

Serves Lawrenceville, Norcross, Duluth, and connects to MARTA Doraville Station.

- Reaches HomeFirst Gwinnett
- Reaches Rainbow Village

Xpress Buses (Regional)

Connects multiple counties to Downtown and Midtown Atlanta.

- Useful for people staying in outer counties
- Runs during weekday hours

Tips for Moving Around the Metro Area

- Always check bus schedules—some counties stop running early.

- Keep a charged phone to track routes.
- Ask shelters for bus passes; many have limited supplies.
- Use MARTA to reach most major shelters and housing offices.
- Keep a backup route in case buses stop running.

Keeping Everything Safe

- Store documents in a waterproof bag.
- Take photos of all documents and keep them in your phone.
- Keep copies with a trusted person or case manager.
- Use a small folder for appointments, letters, and receipts.

Chapter 6 — The New Nubian Method: Bulk Solutions and Community Power

The New Nubian approach is built on speed, dignity, and practicality. It focuses on helping people move from the street to safety without delay, using community coordination, bulk solutions, and clear information. This chapter explains how to navigate Metro Atlanta's housing system using methods that work in real life, not just on paper.

Bulk Housing Solutions

Bulk solutions allow groups of people to get safe quickly without waiting on long shelter lines or slow approval processes.

How bulk solutions work

- Negotiate multiple rooms at once with motels or extended-stay hotels.
- Use community donations, partnerships, or organizational funds.
- Prioritize families, couples, seniors, and medically fragile individuals.
- Keep receipts and documentation for accountability.

Why this method works

- Immediate safety for people who cannot wait.
- Keeps families together.
- Reduces the risk of violence, weather exposure, and police sweeps.
- Gives people a stable base while working on documents and long-term housing.

Where bulk placements are most effective

- Clayton County
- South Fulton
- Near airport corridor
- Extended-stay clusters in DeKalb and Gwinnett

These areas have more flexible motels and lower nightly rates.

Street Navigation and Rapid Assessment

People often lose opportunities because they don't know where to go or what to ask for. The New Nubian method uses quick assessments to guide them.

Key questions to ask

- Are you alone, with a partner, or with children?
- Do you have any ID at all?
- Do you have income or benefits?
- Do you need a place tonight or long-term?
- Are you safe where you are?

How to match people to the right place

- Men alone: Gateway, Shepherd's Inn, MUST, Extension.
- Women alone: My Sister's House, City of Refuge, Mary Hall Freedom Village.
- Families: Nicholas House, Family Promise, Rainbow Village.
- Couples: Zaban Paradies Center, Clayton hotel placements.
- Youth: Covenant House, CHRIS 180.
- Veterans: VA programs, SVDP, Valor House.

This prevents wasted trips and frustration.

Helping People Gather Documents

Documents are the biggest barrier to housing. The New Nubian method focuses on helping people get them fast.

Steps that work

- Take them directly to Social Security or Vital Records when possible.
- Use shelter letters to replace ID without an address.
- Keep all paperwork in a waterproof folder or zip bag.
- Take photos of every document for backup.
- Track appointments and deadlines on a simple sheet of paper.

Why this matters

Without documents, people cannot get housing, jobs, benefits, or medical care. Document recovery is the foundation of stability.

Building Trust in Encampments

People living outside often avoid help because they've been mistreated or ignored. The New Nubian method focuses on respect and consistency.

What builds trust

- Speak to people like equals.
- Never make promises you can't keep.
- Bring practical items: water, socks, hygiene kits, food.
- Return when you say you will.
- Protect their privacy and dignity.

What to avoid

- Taking photos without permission.
- Asking personal questions too quickly.
- Pressuring people to leave their camp without a real plan.

Trust opens the door to real help.

Connecting People to Shelters Without Wasting Time

Many shelters fill early or have strict requirements. The New Nubian method uses real-time knowledge to guide people.

Effective strategies

- Call ahead when possible.
- Know which shelters accept walk-ins.
- Know which shelters require sobriety.
- Know which shelters separate families.
- Have a backup option ready.

Examples

- Gateway fills early—arrive before 4 PM.
- My Sister's House requires a phone call first.
- Zaban Paradies Center only accepts couples.

- MUST Ministries requires intake by phone.

This prevents people from being turned away at the door.

Using New Nubian Alerts and Community Networks

Information saves lives. New Nubian Alerts helps people stay aware of:

- Warming center openings
- Shelter availability
- Missing persons
- Safety concerns
- Resource events
- Food distribution locations

Community networks amplify this information so people don't miss opportunities.

Protecting Vulnerable Individuals

Some people need extra support:

- Seniors
- People with disabilities
- Pregnant women
- Youth
- People fleeing domestic violence
- People with medical conditions

How to protect them

- Prioritize them for bulk placements.
- Connect them to case managers quickly.
- Help them gather documents first.
- Avoid sending them to unsafe or overcrowded shelters.
- Stay with them during intake if needed.

Coordinating Across County Lines

Metro Atlanta is spread out. The New Nubian method uses the strengths of each county:

- Fulton: Most shelters and services.
- DeKalb: Strong family and couples support.
- Cobb: Best for recovery and structured programs.
- Gwinnett: Strong case management and family programs.
- Clayton: Best for hotel placements and emergency solutions.

Knowing where to go saves time and energy.

The Goal: Stability, Not Just Shelter

The New Nubian method focuses on:

- Safety tonight
- Documents tomorrow
- Transitional housing next
- Permanent housing long-term

This creates a clear path from crisis to stability.

Chapter 7 — Metro Atlanta Housing Survival Toolkit

This toolkit is designed for quick use in real situations. It gives people the essential numbers, locations, scripts, and steps they need to stay safe, get help, and move forward. Everything is organized so someone can flip to this section and immediately find what they need.

At the end of the chapter, your New Nubian website and email are included clearly for anyone who needs guidance, advocacy, or support.

Emergency Numbers and Hotlines

- United Way 211 — Dial 2-1-1 for shelter openings, food, and crisis help.
- Georgia Crisis & Access Line — 1-800-715-4225 (mental health emergencies).
- Domestic Violence Hotline — 1-800-334-2836 (Georgia).
- Veterans Crisis Line — Dial 988, then press 1.
- Youth Crisis Line (Covenant House) — (404) 589-0163.

These lines operate 24/7 and connect people to immediate help.

Shelter Quick List (Metro Atlanta)

Fulton County

- Gateway Center — (404) 215-6600
- Atlanta Mission (Men) — (404) 588-4000
- My Sister's House (Women & Children) — (404) 367-2465
- Salvation Army Red Shield — (404) 486-2700
- City of Refuge — (404) 524-2704
- Covenant House (Youth) — (404) 589-0163

DeKalb County

- Clifton Sanctuary (Men) — (404) 373-3253
- Zaban Paradies Center (Couples) — (404) 872-2915
- Decatur Cooperative Ministry (Families) — decaturooperativeministry.org

Cobb County

- MUST Ministries — (770) 427-9862
- The Extension — (770) 590-9075
- Family Promise Cobb — (678) 594-3150

Gwinnett County

- HomeFirst Gwinnett — (770) 847-6765
- Rainbow Village — (770) 497-1888
- Family Promise Gwinnett — (678) 376-8950

Clayton County

- Clayton Community Services — (404) 363-0575
- Calvary Refuge Center — (404) 361-5309

Rockdale / East Metro

- Garden of Gethsemane Shelter — (770) 787-8519

Transitional Housing Quick List

Men

- The Extension — (770) 590-9075
- Making A Way Housing — (404) 874-0279

Women

- Mary Hall Freedom Village — (770) 642-5500
- City of Refuge (Eden Village) — (404) 524-2704

Families

- Nicholas House — (404) 622-0793
- Rainbow Village — (770) 497-1888
- Family Promise (multiple counties)

Youth

- Covenant House — (404) 589-0163
- CHRIS 180 — (404) 486-9034

Veterans

- SVDP Veterans Housing — (678) 892-6160
- VA Homeless Program — (404) 321-6111

Permanent Housing Quick List

Housing Authorities

- Atlanta Housing — (404) 892-4700
- DeKalb Housing — (404) 270-2500
- Cobb Housing — (770) 419-3200
- Gwinnett Housing — (770) 963-0927
- Clayton Housing — (770) 477-3383

Rapid Rehousing

- HOPE Atlanta — (404) 817-7070
- United Way 211 — Dial 2-1-1

Supportive Housing

- CaringWorks — (404) 371-1230
- Partners for HOME — (404) 215-6600

Where to Get Documents

Georgia ID

Georgia DDS — (678) 413-8400

Ask for a “Georgia ID for the homeless”.

Birth Certificate

Georgia Vital Records — (404) 679-4702

Social Security Card

Social Security Administration — 1-800-772-1213

Free Phone Programs

- Assurance Wireless
- SafeLink Wireless
- Q Link Wireless
- Lifeline / ACP programs

Sign-ups often available at MARTA stations, DFCS offices, and shelters.

Transportation Guide

MARTA (Fulton, DeKalb, Clayton)

- Buses and trains
- Reduced fare available

CobbLinc

- Connects Marietta and Smyrna

Gwinnett Transit

- Connects Lawrenceville, Norcross, Duluth

Xpress Buses

- Connect multiple counties to Atlanta

What to Do If Everything Is Full Tonight

- Call United Way 211 for real-time openings.
- Go to a warming center if weather is cold.
- Ask shelters for overflow referrals.
- Use MARTA to reach multiple shelters quickly.
- Contact Clayton Community Services for hotel placements (404) 363-0575.

Intake Scripts That Work

When calling a shelter

“Hi, I’m trying to find a safe place to stay tonight. Do you have any openings, and what time should I arrive for intake?”

When replacing documents

“I’m currently homeless and need to replace my ID. Can you tell me what documents I can use and if any fees can be waived?”

When talking to a case manager

“I’m trying to get into permanent housing. What steps should I take next, and what documents do you need from me?”

New Nubian Contact Information

For help, guidance, advocacy, or community support:

Website: www.newnubian.com

Email: thenewnubian@gmail.com

New Nubian provides community education, housing navigation support, legal literacy, and resource coordination across Metro Atlanta.